

**Been There**

From one island paradise to another, this Hawaiian hotel sets up shop in Phuket **H5**

BEEN THERE

DONE THAT



**OUTRIGGER SERENITY TERRACES RESORT**

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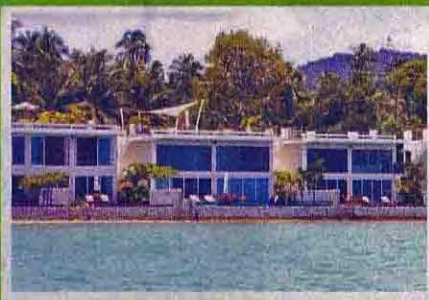
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An offshoot of Outrigger, one of the largest hotel chains in Hawaii, this upmarket, 78-suite resort on secluded Chalong Bay in southern Phuket has only been open since April.

A cluster of contemporary-style buildings with artistically designed interiors and a turquoise colour scheme, it offers a sublime seaside

atmosphere plus all the high-tech modern conveniences a pampered city type would expect.

There's a state-of-the-art fitness centre plus a great swimming pool. Speed-boat trips can be arranged to a coral islet where one can spend the afternoon sunbathing and snorkelling (water-sports equipment is available at the resort).





BEEN THERE CRITERIA	Level of satisfaction	As experienced by <b>YANAPON MUSIKET</b> Comments
Atmosphere		The panoramic views of the Andaman are absolutely stunning. The resort's architecture is simple yet charming and most soothing to the eyes.
Location		In a prime spot near several high-end hotels. It's a 10-minute drive to Wat Chalong and only 15 to the sunset lookout on Promthep Cape. For those on long breaks there's a large supermarket close by for grocery shopping.
Cleanliness		Everywhere, from the swimming pool to the gardens, was well maintained. The staff tidied up my room every day and kept it in flawless condition.
Service quality		For an hotel that only recently opened, it's managed to recruit a surprisingly large number of experienced employees. Staff members, from the limousine driver to the waiters, were eager to please.
Facilities		All rooms have a high-definition flat-screen TV and iPod station. There's free Wi-Fi throughout the complex and the fitness centre is fully equipped. The pool villas, in particular, have everything you'd need for a luxury holiday.
F & B		Every meal at the seaview Turquoise restaurant was a pleasant experience. Nearby, Balus bar serves a variety of beverages. A salad with maguro tuna accompanied by a fruit shake is very refreshing on a scorching day.
Security		Round-the-clock security. The path from the lobby to the main accommodation area is very steep; to avoid accidents, do avail of the motorised carts provided to ferry guests around.
Environmental & social concerns		Bicycles are provided to allow guests to explore the neighbourhood. Wastewater is reused to irrigate the gardens.
Price		Rates vary from 8,000 to 26,000 baht per night, depending on room type. Check web site for details.

Highly satisfied    
 Satisfied    
 So-so    
 Unsatisfied    
 Deeply dissatisfied